RENAULT

Installation procedure
DIALOGYS 3000
For PC and Mac

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Foreword

The Dialogys 3000 application (CD no.0) can be installed in different modes:

1) ***Standalone mode***: the application is installed on the user workstation and operates independently. The technical data (CD no.1, 2, 3…) are installed on this workstation.

2) ***Client - server connected mode***: the application is installed onto a server connected to a DMS (Dealer Management System) and/or to Ap2Ap (to access the World Vehicle Database, Actis Solutions and the Fault Technical Notes online) and linked to one or more client workstations.

   This configuration allows, for example, the retrieval of primary data relating to a vehicle via connection to the World Vehicle Database, retrieval of prices updated by the DMS, Parts Department stock to be displayed, etc.

   Note: use of the non-connected server - client mode is not recommended.

3) ***Non Client-Server Connected mode***: the application is installed on a workstation which operates in connected mode using a DMS (Dealer Management System) and/or to Ap2Ap (to access the World Vehicle Database, Actis Solutions and Fault Technical Notes online).

This installation procedure describes the installation modes 1 and 2 which can be performed by the user in minimum configuration. For connected installation (DMS and/or Ap2Ap) please refer to the specific installation procedure contained on CD 0 in the directory entitled "installation procedure" (**Installation in connected mode**).

1 Introduction

1.1 Subject

The Dialogys 3000 application can be installed on **PC Windows XP** or on **MAC 10.4.5>OS ≥ 10.3.4**. This procedure describes the various stages of the installation onto one or other of the platforms.

1.2 Delivery description

The Dialogys application is installed using the Dialogys 3000 CD-ROMs.

Below is the list of all the Dialogys CD-ROMs available (as of May 2007):

CD no. 0: Installation and Application Wizard

DATA CD:

CD available
CD no. 1: Renault Parts and "Pricing" files data
CD no. 2: Renault MR, NT and TM data
CD no. 3: Renault MR and NT data
CD no. 5: Dacia Parts and "Pricing" files data
CD no. 6: Dacia MR, NT and TM data
CD no. 8: Renault MR and NT data
CD no. 7: MOTRIO
CD no.10, 11 (and more, if necessary): Renault MR and NT data

PLEASE NOTE

1. Your subscription does not automatically include all CDs (full or partial subscription)
2. The monthly updates do not include all the CDs (CDs 5, 6 and 7 are not sent monthly).
3. If you receive a new CD0 with the data CDs: carry out the application update as per the procedure described in this document to prevent any risk of incompatibility between the data versions and the application.
4. The total number of CDs delivered per month depends on the total volume of the data and can vary from one month to the next.

1.3 Prerequisites and Precautions

		MPF2			D3K Phase 1		
		Server	**Client**	**Autonome**	**Server**	**Client**	**Autonome**
Config minimum	**PC**	Ram : 512 Mo DD : 80 Go Win2000 mini	Ram : 256 Mo DD : 40 Go Win 98, IE5 mini	Ram : 256 Mo DD : 80 Go Win98, IE5 mini	Ram : 512 Mo DD : 80 Go WinXP	Ram : 256 Mo DD : 40 Go WinXP	Ram : 256 Mo (suffisant) Ram : 512 Mo (préférable) DD : 80 Go WinXP
		Attention ! Les plus vieux modèles de PC en WinXP peuvent présenter des performances médiocres.					
	MAC	Ram : 512 Mo	Ram : 256 Mo	Ram : 256 Mo	Ram : 512 Mo	Ram : 256 Mo	Ram: 256 Mo (suffisant) Ram: 512 Mo (préférable)
		PowerPc G4 minimum 10.4.5> **OS** ≥ 10.3.4 (*)			PowerPc G4 minimum 10.4.5> **OS** ≥ 10.3.4 (*)		
Config recommandée pour achat	**PC**	Ram : 2 Go DD : 200 Go Lecteur DVD WinXP Pro	Ram : 512 Mo DD : 40 Go Lecteur DVD WinXP, IE6 SP2	Ram : 1 Go DD : 120 Go Lecteur DVD WinXp, IE6 SP2	Ram : 2 Go DD : 200 Go Lecteur DVD WinXP Pro	Ram : 512 Mo DD : 40 Go Lecteur DVD WinXP, IE6 SP2	Ram : 1 Go DD : 120 Go Lecteur DVD WinXp, IE6 SP2

*(*) Si **10.x<OS<10.3.4** alors un up-grade de l'OS est possible. Il n'est donc pas nécessaire de changer le poste de travail.*

Precautions:

- It is not necessary to uninstall Dialogys MPF 5.4 or 5.5 before installing Dialogys 3000.
- Before starting the installation, exit all other applications.
- If an installation fails, you must "uninstall" the parts of the programme which have been copied onto your hard disk. To do this, refer to the section on "Uninstalling" at the end of the booklet.
- It will be **necessary** to restart the computer after Dialogys has been installed.
- Do not install a client workstation on the same machine as the server workstation.

2 Installing Dialogys 3000 on a PC

The application on the CD0 must be installed first, followed by the data CDs.

2.1 Installing the application on a PC

2.1.1 Procedures required prior to installation

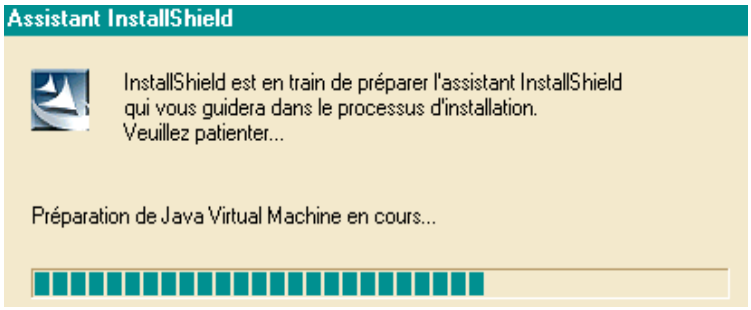
If the Dialogys MPF version is below Dialogys MPF 5.4, it must be uninstalled before Dialogys 3000 is installed.

Just insert the Dialogys 3000 CD0 and leave it to guide you through.

2.1.2 Automatic start up for PC

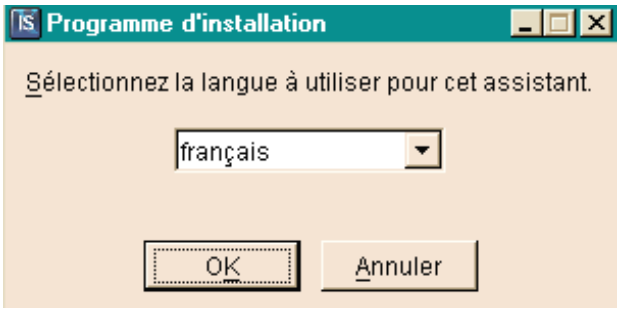
Insert the DIALOGYS CD-ROM 0 into an available CD-ROM reader

The installer begins automatically ("autorun").



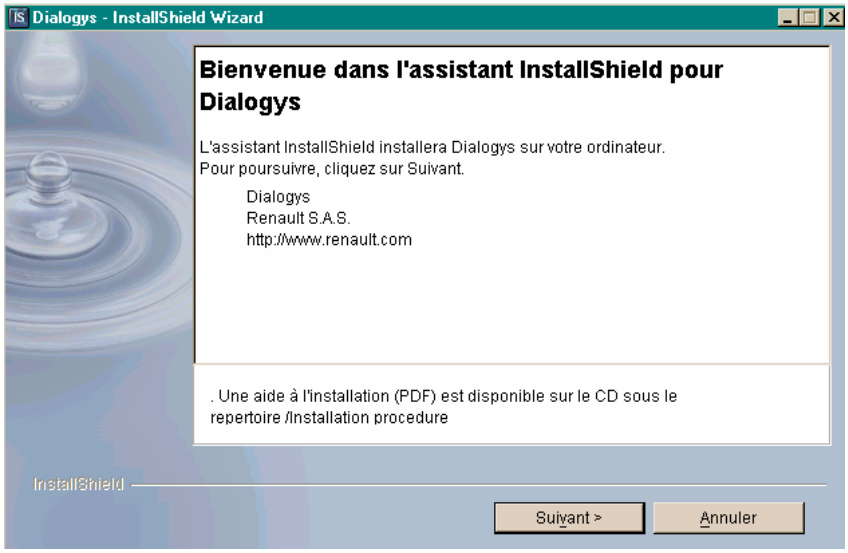
Note: The amount of time this operation takes will depend on the configuration of your workstation.

2.1.3 Wizard Language



Select the installation language.

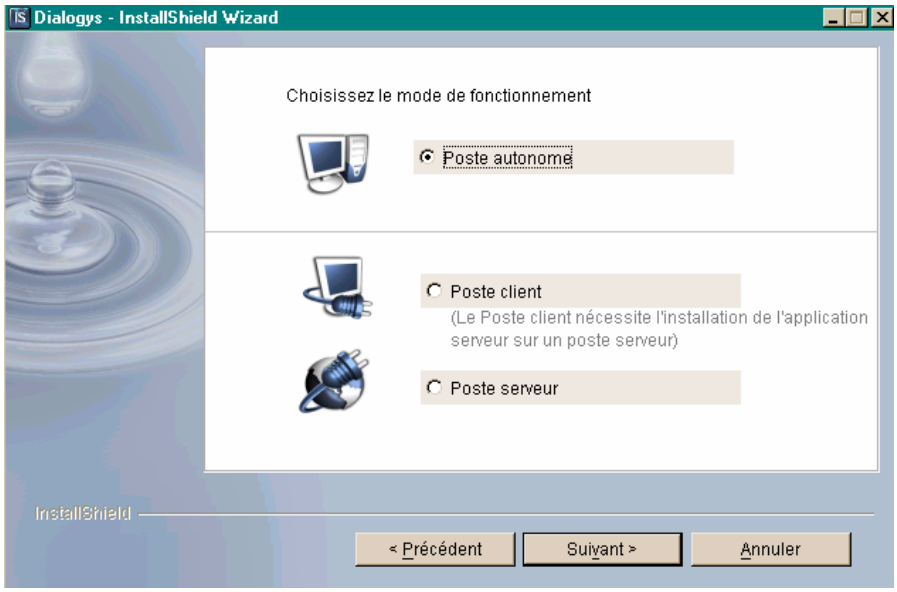
2.1.4 Welcome window



Read the information.

You can then continue the installation by clicking on the 'Next' button.

2.1.5 Selecting the mode



Select the required operating mode (only during the installation):

- *Standalone workstation*
- *Client workstation*
- *Server workstation*

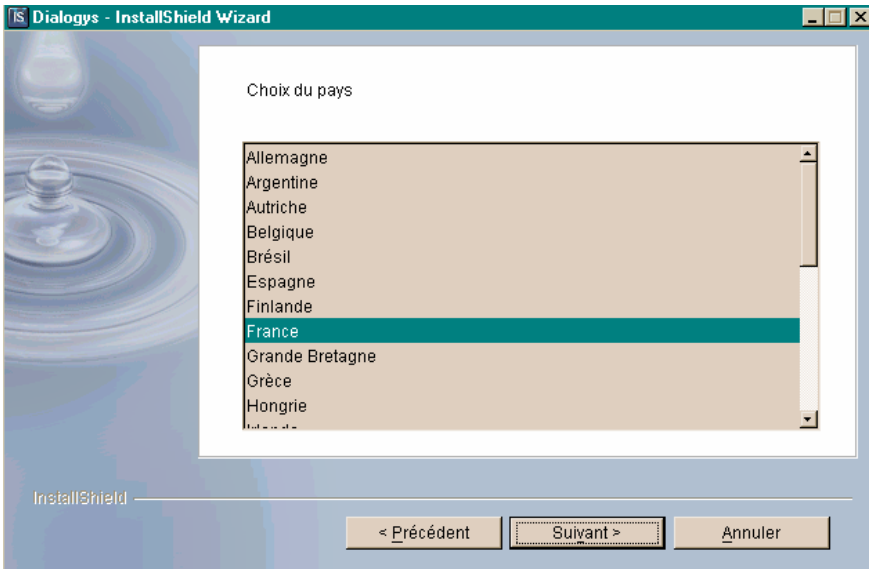
If you select installation in client-server mode, first install the application onto the server in "server workstation" mode. Then install the application in "client workstation" mode onto the client workstation or workstations.

Then install the data CDs onto the server workstation only.

For the application settings, refer to paragraph 2.3.

Click on the 'Next' button

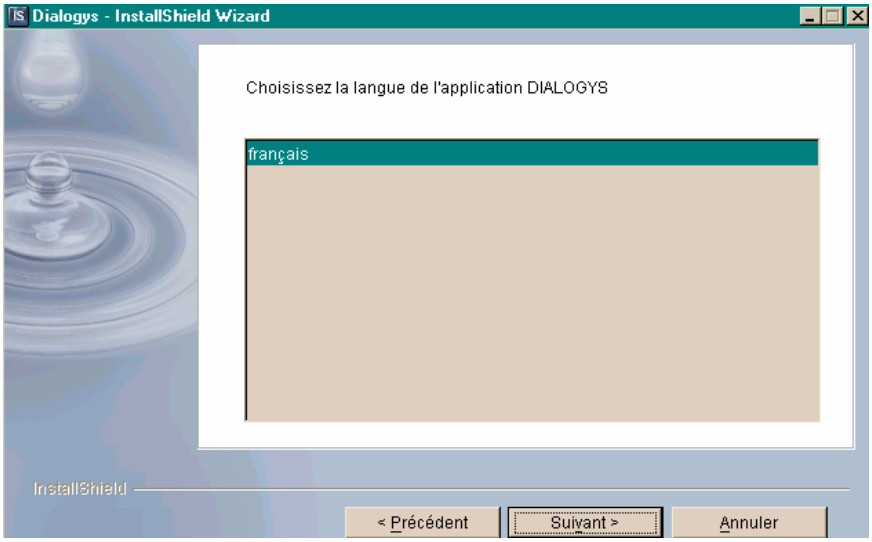
2.1.6 Selecting the country



Select the country. For updates of the application, the country selected during installation cannot be modified.

Click on the 'Next' button.

2.1.7 Selecting the language

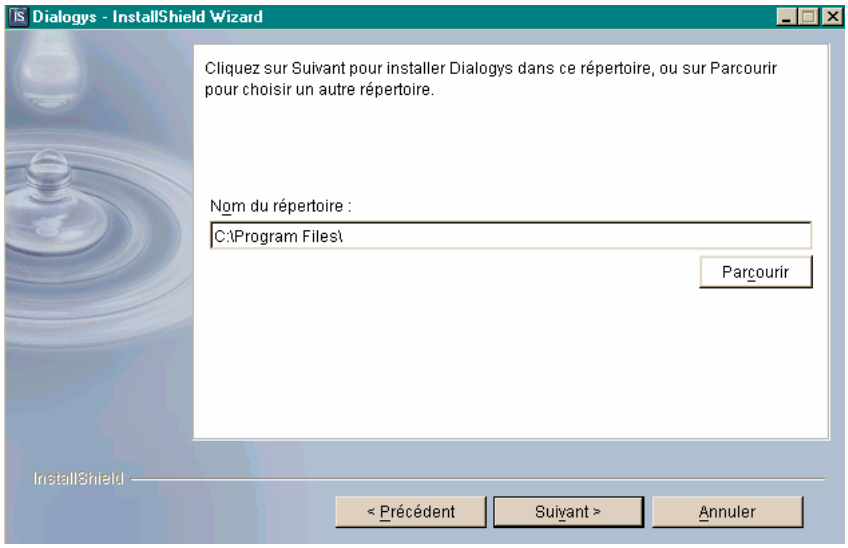


Select the language for the application. For updates of the application, the language selected during installation cannot be modified.

Click on the 'Next' button.

2.1.8 Selecting the Installation Directory

This question will be asked only during installation.



An installation directory is automatically suggested.

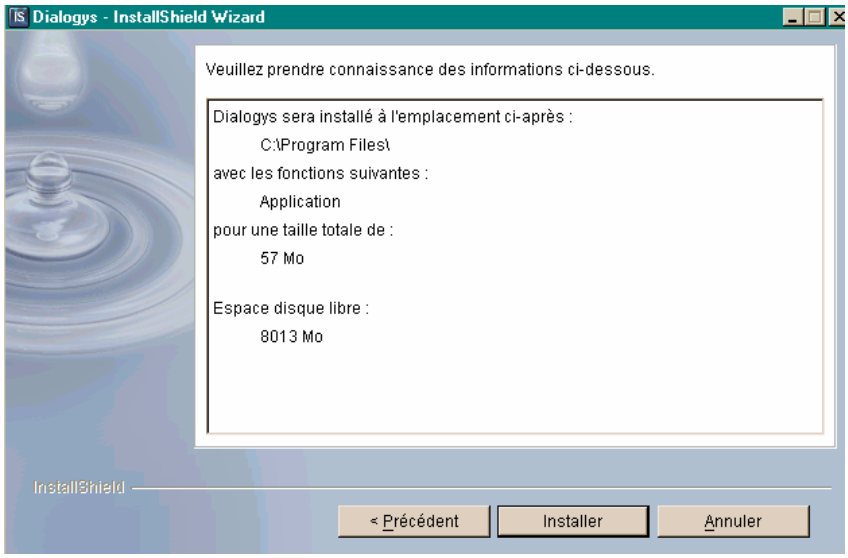
If you wish to modify the installation file, click on the 'Run' button and select the new installation file.

For updates of the application, the installation directory (application root directory) selected during installation cannot be modified.

Click on the 'Next' button.

Note: It is recommended that the default directory is selected for installation, except in the case of a specific installation.

2.1.9 List of selections



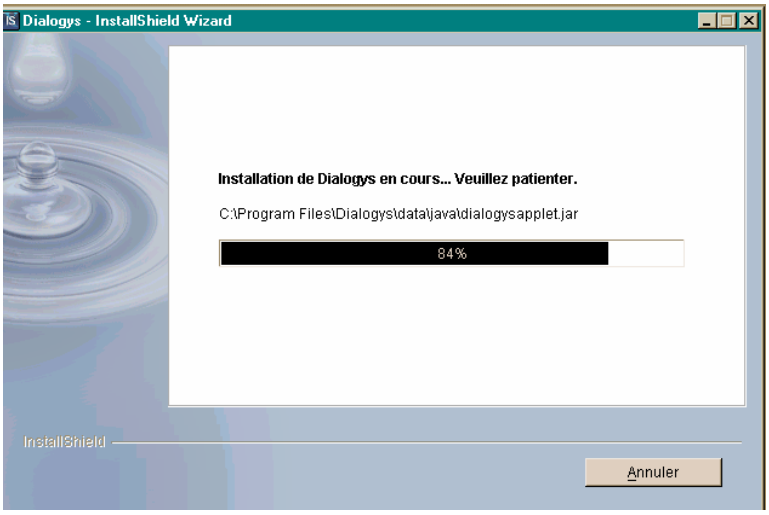
Take note of the information.
Click on 'Install' to begin the installation.

2.1.10 Acrobat Reader window

Optional window: the installer has not found Acrobat Reader (v5 or higher) on the machine.

Click on 'Next' to install Acrobat Reader (version available on the CD).

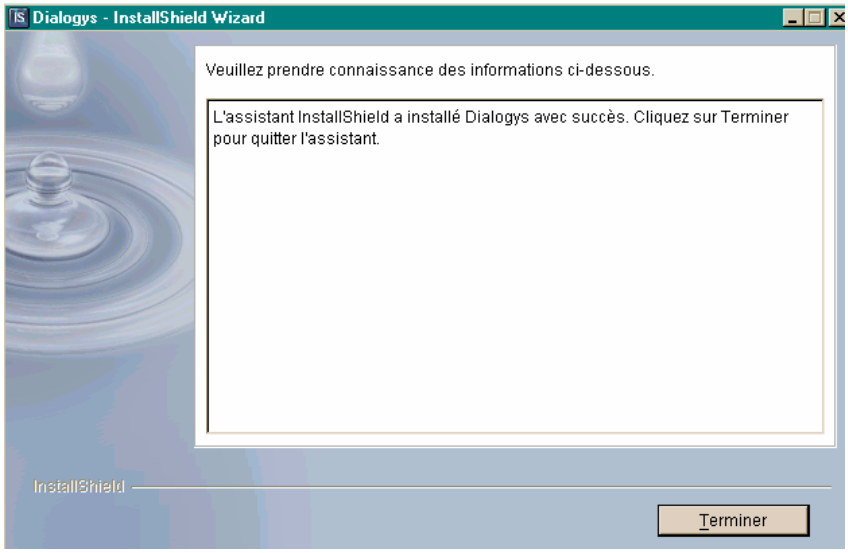
2.1.11 Progress window



The name of the files installed is run through and a progress bar shows the percentage.

Note: The progress bar may appear static. The installation is still progressing. This can be checked by watching the Dialogys logo, which is moving.

2.1.12 End of Installation



Take note of the information.
Click on 'Finish'

2.1.13 Installing the Acrobat Reader application

Acrobat Reader is an Adobe software programme which is totally independent of Dialogys allowing the files to be displayed in "Portable Document Format" (PDF).
It is available as a download on the Adobe website (www.adobe.com/acrobat).

In addition, the Dialogys CD 0 provides the version approved by Renault in various languages in the file: "\Tools\PC\Acrobat V7"

If the Dialogys installer does not detect the Acrobat Reader application on the machine (or an earlier version than 5.0.5):

- For Windows XP OS, Acrobat Reader version 7.0 in English is automatically installed to provide access to the documentation on the required page.

You can then carry out the Acrobat Reader updates (language and/or version upgrade) at any time and independently of the Dialogys installer.

2.2 Installing the data CDs onto a PC

The principle for installing the data is the same for all the data CDs.

It is recommended that the CDs are installed in numerical order.

All the CDs do not have to be installed in order to work with Dialogys. Of course, if the data is not installed, the corresponding functions will not be available. Minimal installation is CD0 and CD1, which allows access to the Parts Catalogue only.

The installation procedure is valid both for initial installation and for updates.

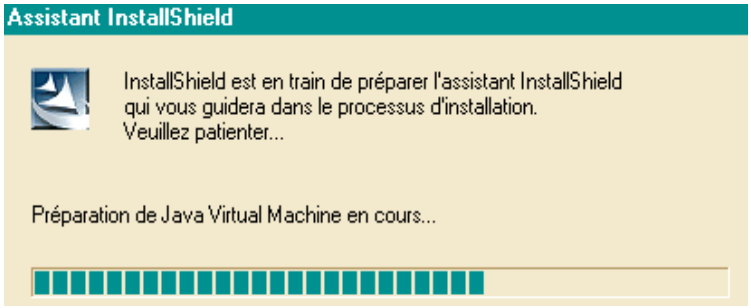
*Upon receipt of the data updates, **if** the data CDs are accompanied by a new CD0, update the Dialogys application with this CD (to ensure compatibility between the data and the application).Most often, however, the update relates only to the data. The application already installed will allow you to access it.*

***In standalone mode**, the data is installed on the hard drive (formerly 'max installation') allowing work to be carried out without inserting any disks.*

***In client/server mode**, the data is stored on the server. For the client, there is no data to install: just configure the client workstation to be used to access the data from the server (refer to paragraph 2.3).*

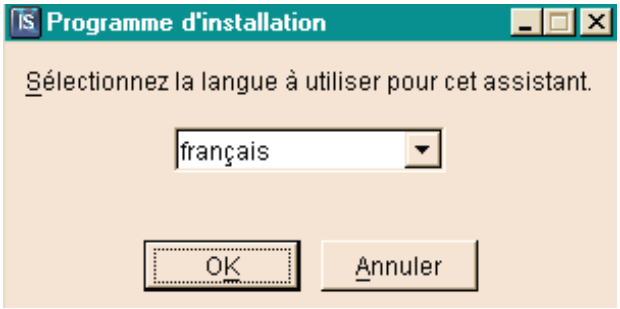
2.2.1 Automatic start up for PC

Insert the DIALOGYS CD-ROM no.1 into an available CD-ROM reader. The installer begins automatically ("autorun").



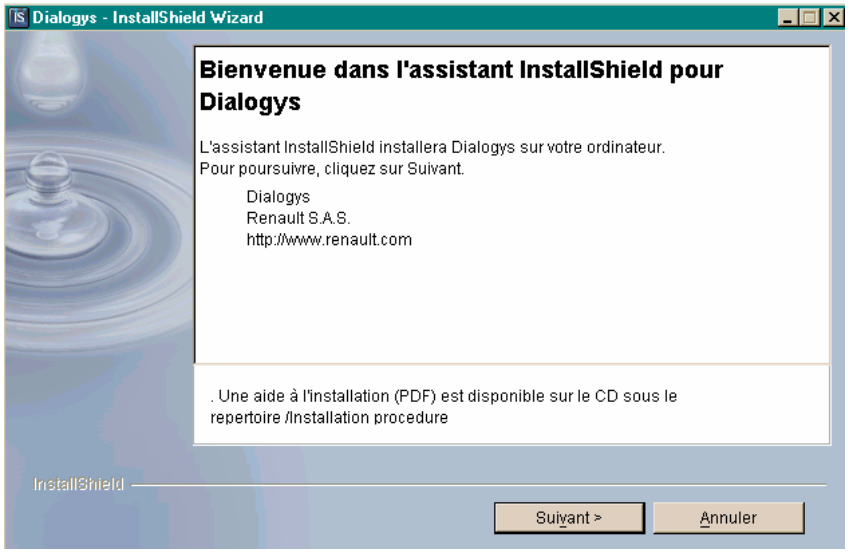
Note: The amount of time this operation takes will depend on the configuration of your workstation.

2.2.2 Selecting the language



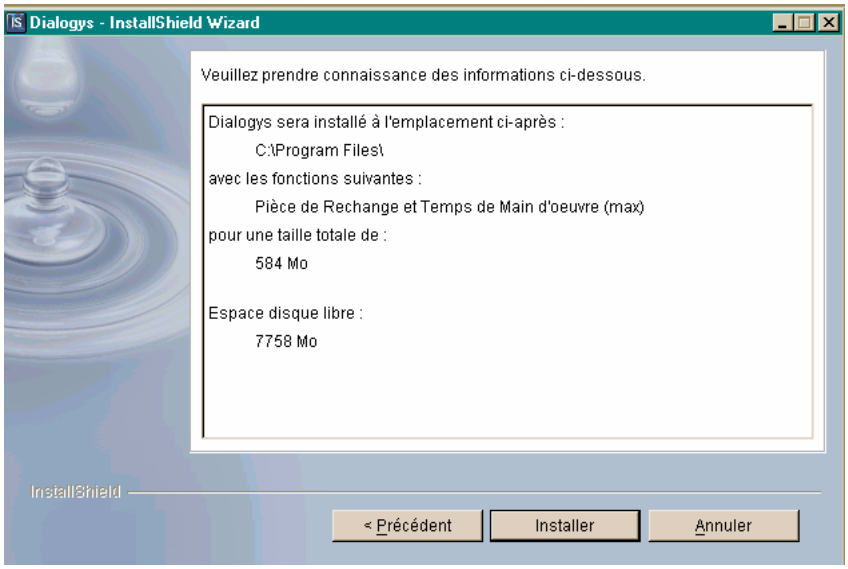
Select the installation language.

2.2.3 Welcome window



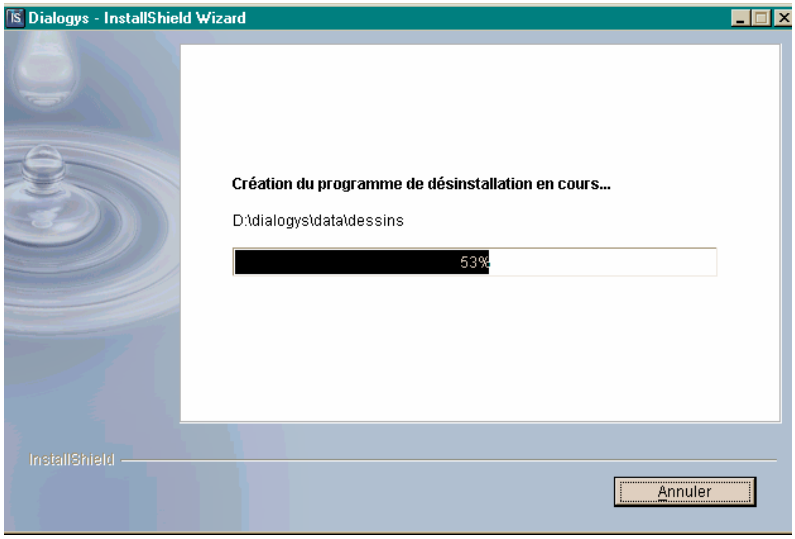
Read the information. To continue, click on the 'Next' button.

2.2.4 Summary



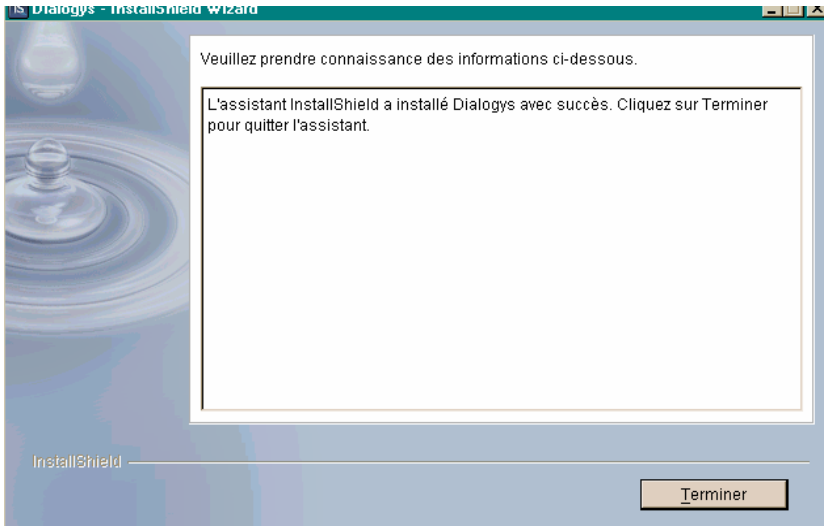
Take note of the information.
Click on 'Install' to begin the installation.

2.2.5 Progress window



Note: The progress bar may appear static. The installation is still progressing. This can be checked by watching the Dialogys logo, which is moving.

2.2.6 End of installation window



Displays the successful installation message; click on 'Finish'.

2.3 Setting the application parameters on a PC

2.3.1 Settings in standalone mode

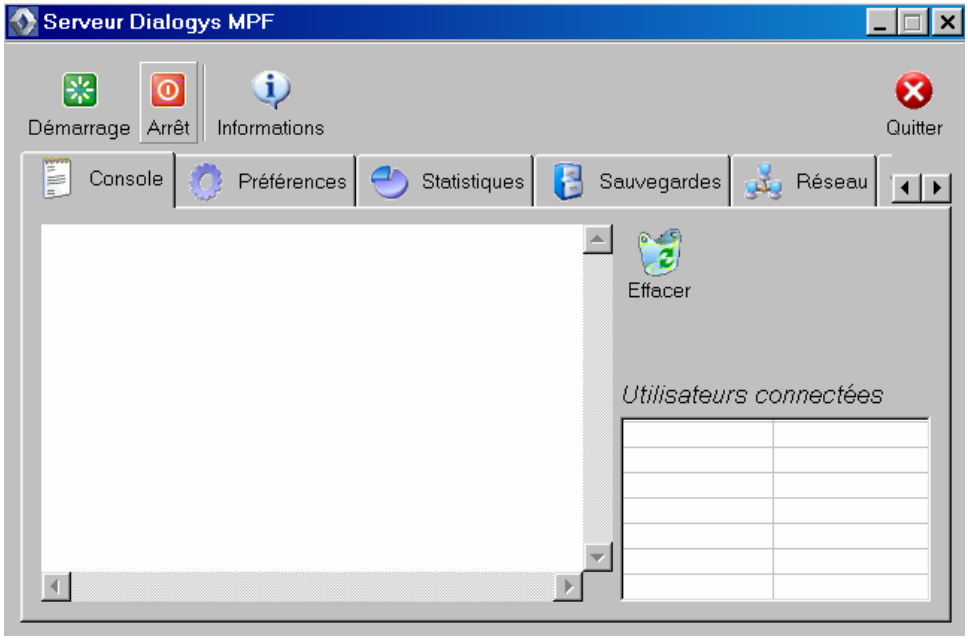
Before using your application, please refer to the online help.

2.3.2 Settings in client and server mode

Prerequisite: All data must be installed before setting the server parameters.

Before configuring the settings for the client/server link, Dialogys must have first been installed in server mode onto a workstation and with one or more clients on other workstations.

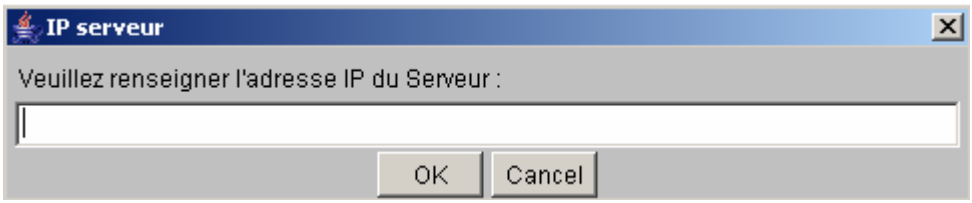
Double-click on the "Dialogys server" icon. The following window appears.



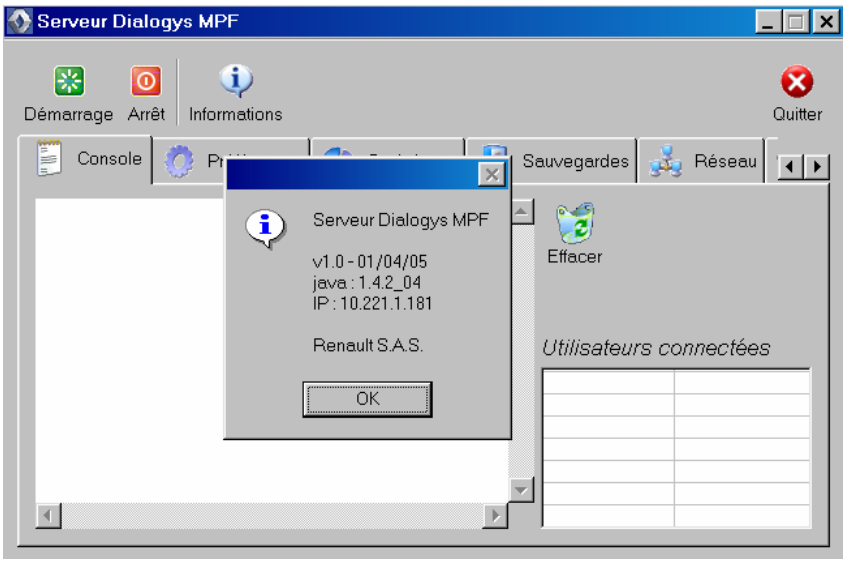
Then activate the server by pressing the "Start" button on the top, left-hand side.

The server is now active and you can set up your client workstations.
To do this, click on the "Dialogys client" icon on the workstations on which the client mode is installed.

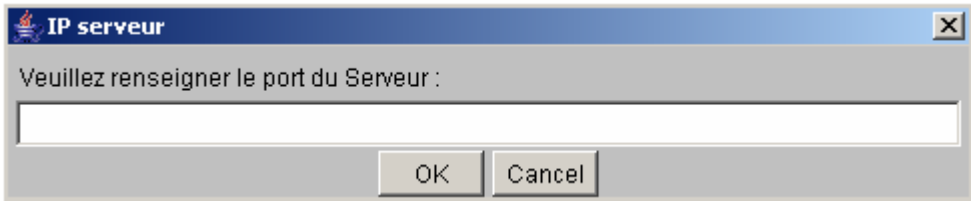
The first window asks you for your server's IP address.



To find this out, click on the server "information" button. The IP address is given there.



Once you have entered the IP address for your client workstation, a second window appears, asking you for the server port number.
You must enter: 5200.



Finally, a third window asks for the client workstation number. You must choose a two character number.
Please note: each client workstation must have a different number.



For the first client connection and for each server update, the server will automatically update the application or the access to the data for the client workstation.

Firstly, the server detects that the application versions and/or the data for the client workstation are different. A window is displayed.
Click on "YES".

The Dialogys Client application closes and starts the automatic update
Click on "YES" when the update is successfully completed.

The Dialogys Client application starts automatically

You can now access the data present on your server workstation using your client workstations.

2.4 Procedure for updating the data on a PC

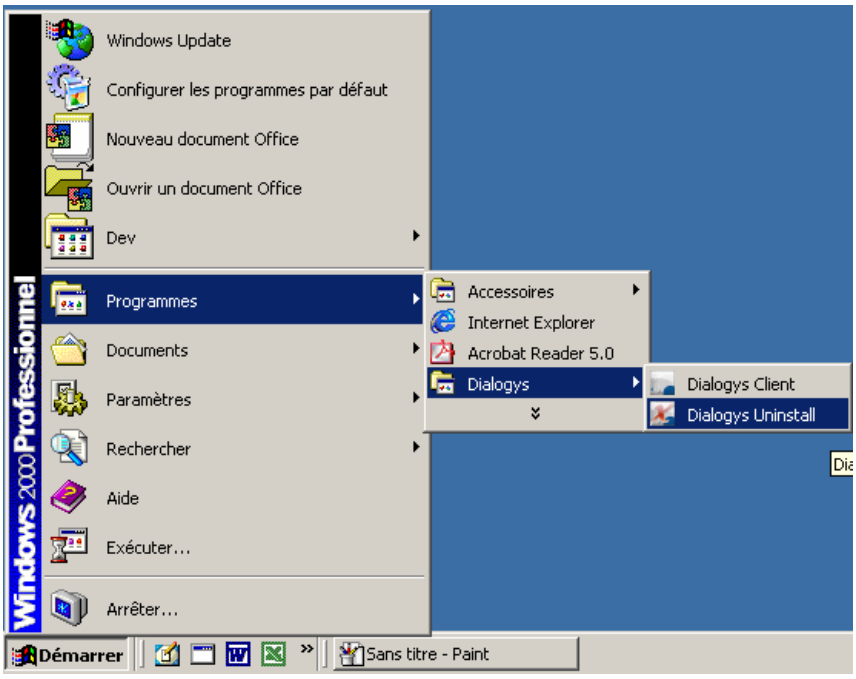
The installation procedure is valid both for initial installation and for updates.

Upon receipt of the data updates, if the data CDs are accompanied by a new CD0, update the Dialogys application with this CD (to ensure compatibility between the data and the application). Most often, however, the update relates only to the data. The application already installed will allow you to access it.

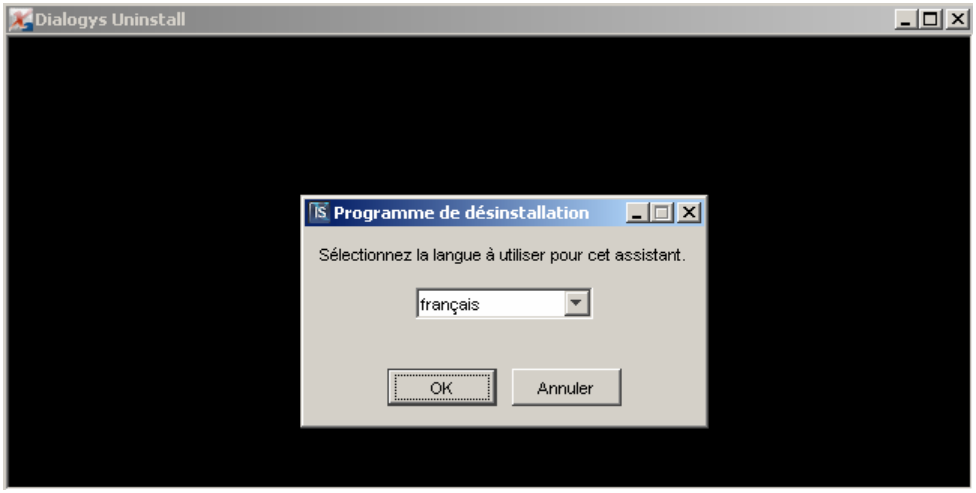
2.5 Uninstall procedure on a PC

The uninstall programme can be accessed from the Start menu.

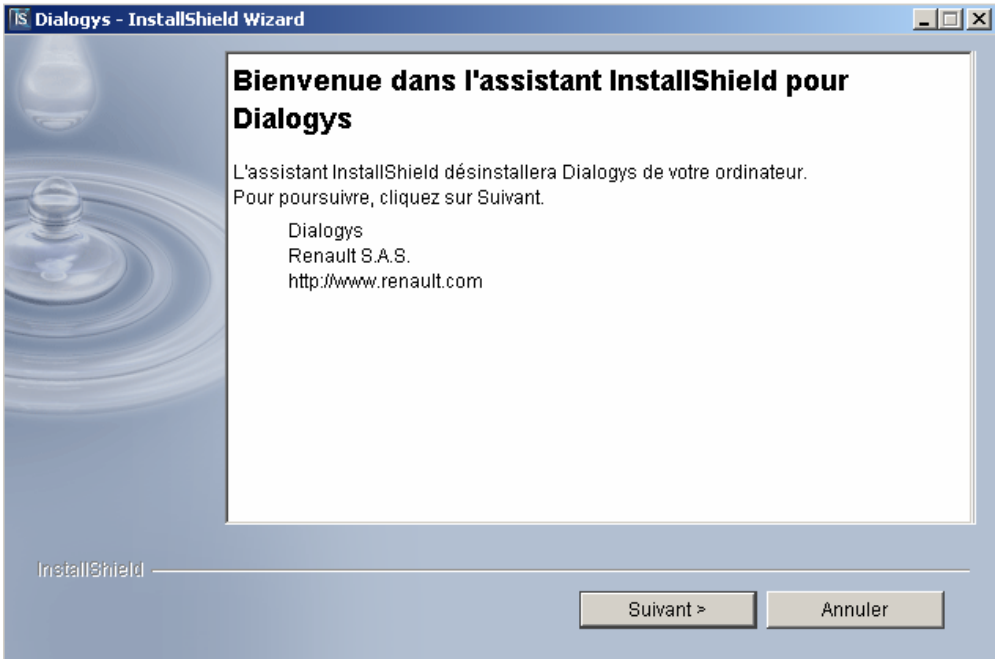
1. Click on the Windows "Start" menu,
2. Select the "Programs" menu, then the "Dialogys" menu, and click on the application "`Dialogys Uninstall`".



The uninstall application begins and asks you to select the Uninstall Wizard language.



3. In the confirmation menu:
   - click on the 'OK' button to begin the uninstall procedure
     or
   - on the 'Cancel' button to quit the uninstall program.



If the uninstall program cannot be completed, please contact your usual systems support helpdesk who can help you to completely uninstall the application.

3 Installing Dialogys 3000 on a MAC 10.4.5 > OS ≥ 10.3.4

The application on the CD 0 must be installed first, followed by the data CDs.

3.1 Installing the application on a Mac

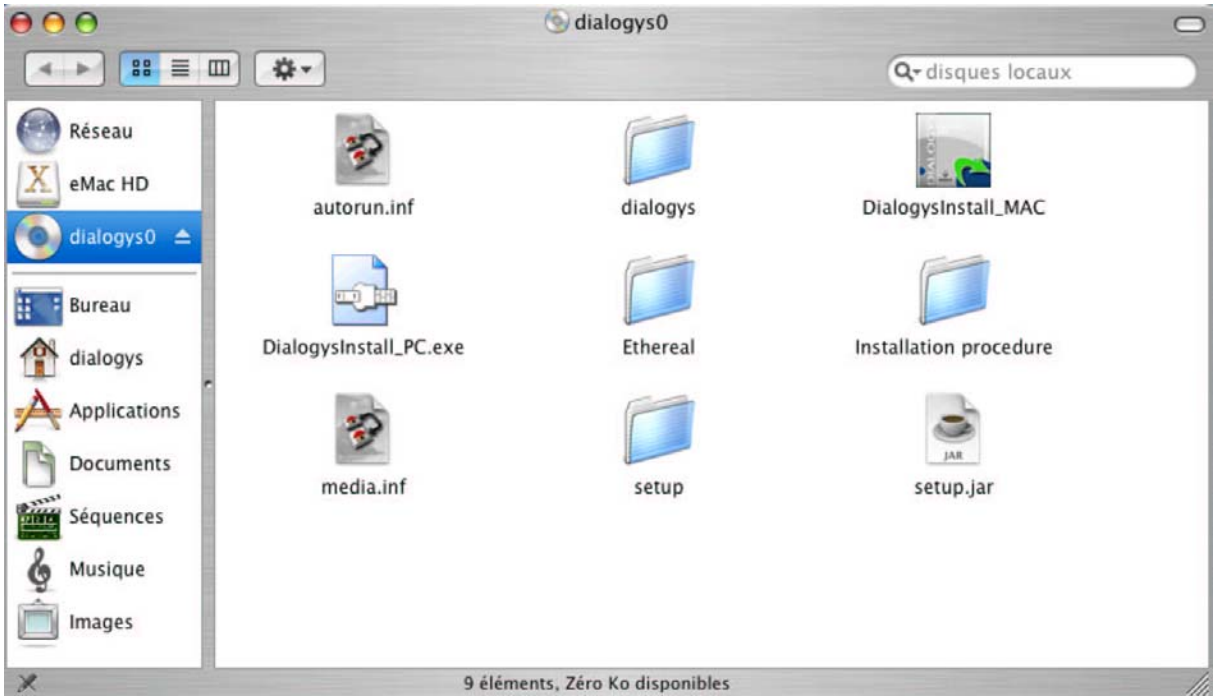
3.1.1 Start up for MAC

Insert the DIALOGYS 3000 CD-ROM 0 into an available CD-ROM reader

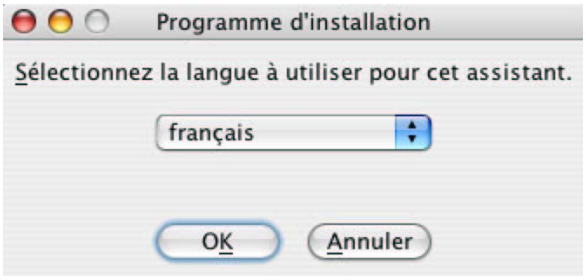
Double-click on the CD-ROM icon on the desktop.



A window opens. Double-click on "DialogysInstall_MAC" and the install wizard will begin.

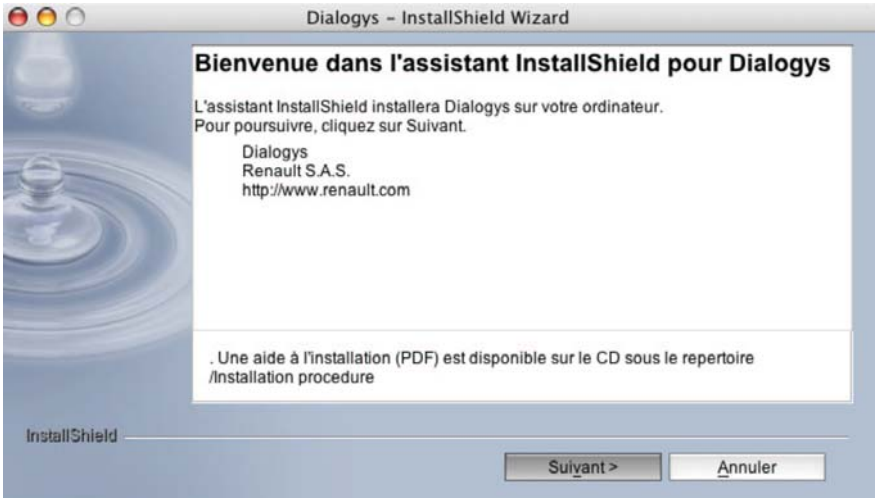


3.1.2 Wizard Language



Select the installation language.

3.1.3 Welcome window



Read the information.

You can then continue the installation by clicking on the 'Next' button.

3.1.4 Selecting the mode



Select the required operating mode (only during the installation).

- *Standalone workstation*
- *Client workstation*
- *Server workstation*

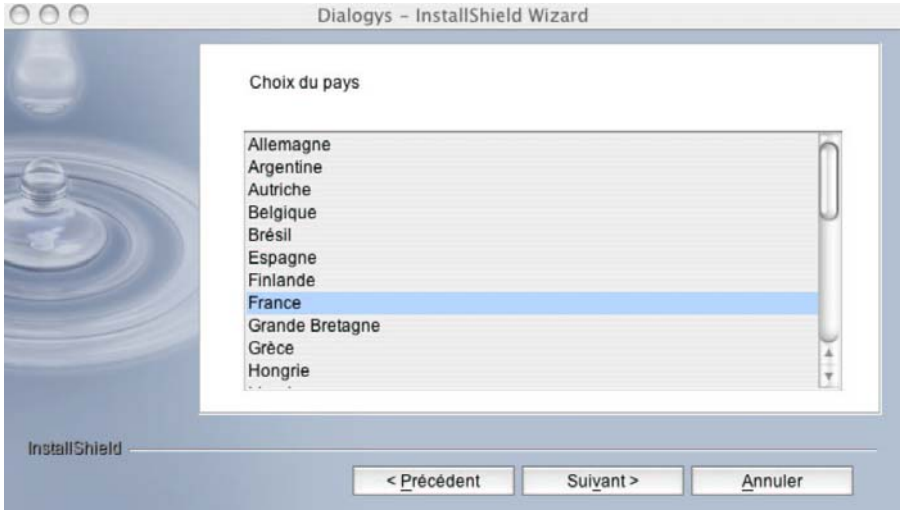
If you select installation in client-server mode, first install the application onto the server in "server workstation" mode. Then install the application in "client workstation" mode onto the client workstation.

Then install the data CDs onto the server workstation only.

For the application settings, refer to paragraph 3.3.

Click on the 'Next' button

3.1.5 Selecting the country



Select the country. For updates of the application, the country selected during installation cannot be modified.

Click on the 'Next' button.

3.1.6 Selecting the language

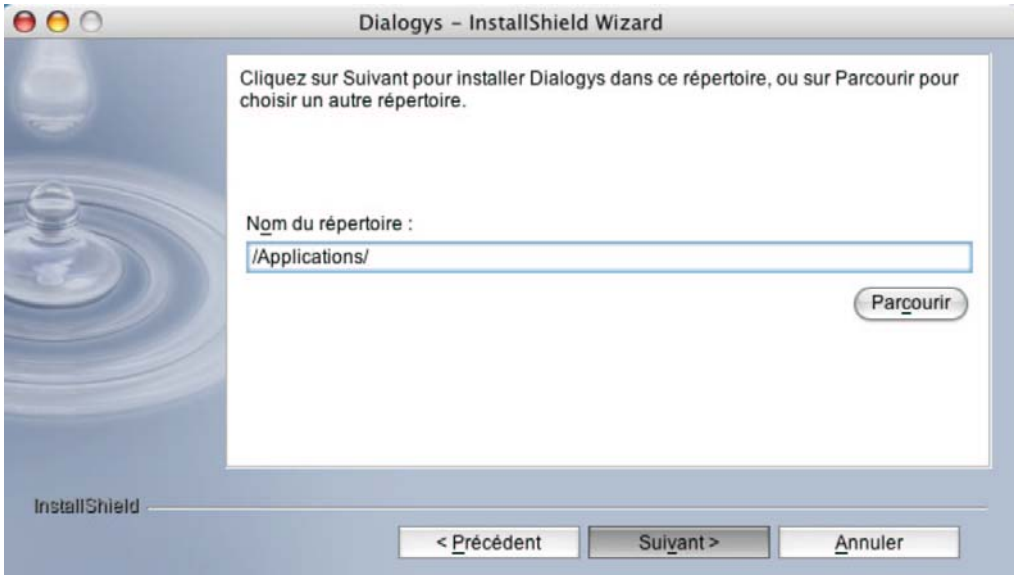


Select the language for the application. For updates of the application, the language selected during installation cannot be modified.

Click on the 'Next' button.

3.1.7 Selecting the Installation Directory

This question will be asked only during installation.



An installation directory is automatically suggested.

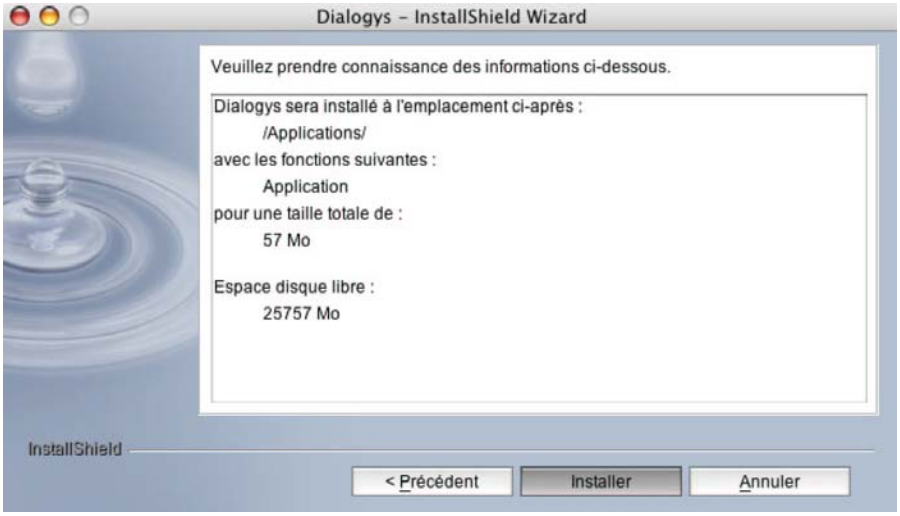
If you wish to modify the installation file, click on the 'Run' button and select the new installation file.

For updates of the application, the installation directory (application root directory) selected during installation cannot be modified.

Click on the 'Next' button.

Note: It is recommended that the default directory is selected for installation, except in the case of a specific installation.

3.1.8 List of selections



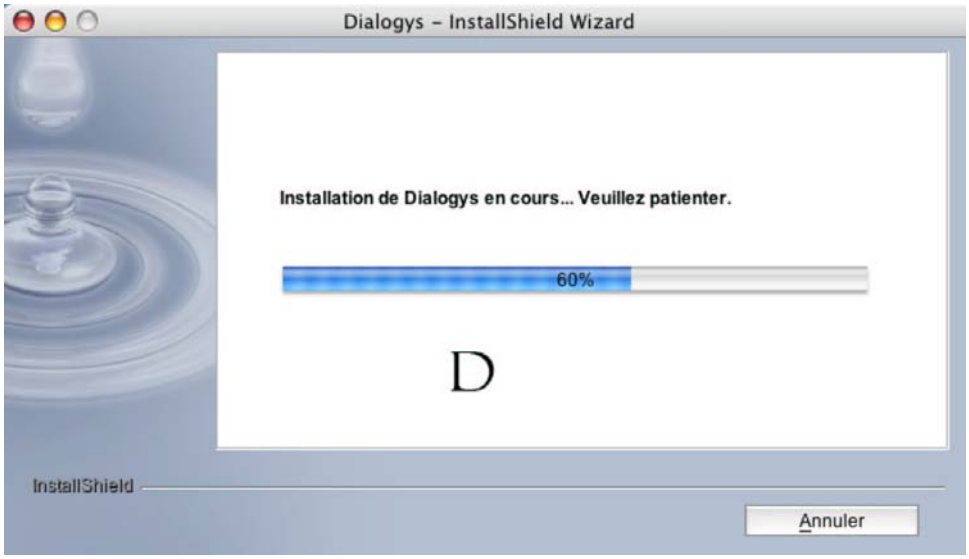
Take note of the information.
Click on 'Install' to begin the installation.

3.1.9 Acrobat Reader window

Optional window: the install program has not found Acrobat Reader (v5 or higher) on the machine.

Click on 'Next' to install Acrobat Reader (version available on the CD).

3.1.10 Progress window



The name of the files installed is run through and a progress bar shows the percentage.

Note: The progress bar may appear static. The installation is still progressing. This can be checked by watching the Dialogys logo, which is moving.

3.1.11 End of Installation



Take note of the information.
Click on 'Finish'

3.1.12 Installing the Acrobat Reader application

Acrobat Reader is an Adobe software programme which is totally independent of Dialogys allowing the files to be displayed in "Portable Document Format" (PDF).
It is available as a download on the Adobe website (www.adobe.com/acrobat).

In addition, the Dialogys CD 0 provides the version approved by Renault in various languages in the file: "\Tools\MAC\Acrobat V7"

You can then carry out the Acrobat Reader updates (language and/or version upgrade) at any time and independently of the Dialogys install program.

3.2 Installing the data CDs onto a Mac

The principle for installing the data is the same for all the data CDs.

It is recommended that the CDs are installed in numerical order.

All the CDs do not have to be installed in order to work with Dialogys. Of course, if the data is not installed, the corresponding functions will not be available. Minimal installation is CD0 and CD1, which allows access to the Parts Catalogue only.

The installation procedure is valid both for initial installation and for updates.

Upon receipt of the data updates, if the data CDs are accompanied by a new CD0, update the Dialogys application with this CD (to ensure compatibility between the data and the application). Most often, however, the update relates only to the data. The application already installed will allow you to access it and therefore there is no CD 0.

***In standalone mode**, the data is installed on the hard drive (formerly 'max installation') allowing work to be carried out without inserting any disks.*

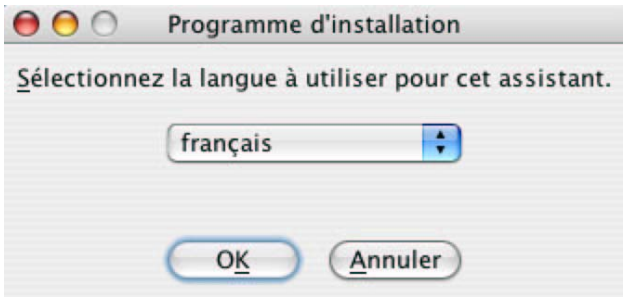
***In client/server mode**, the data is stored on the server. For the client, there is no data to install: just configure the client workstation to be used to access the data from the server (refer to paragraph 3.3).*

3.2.1 Start up for MAC

Insert the DIALOGYS CD-ROM no.1 into an available CD-ROM reader. Double-click on the CD-ROM image and then double-click on the "DialogysInstall_MAC" icon

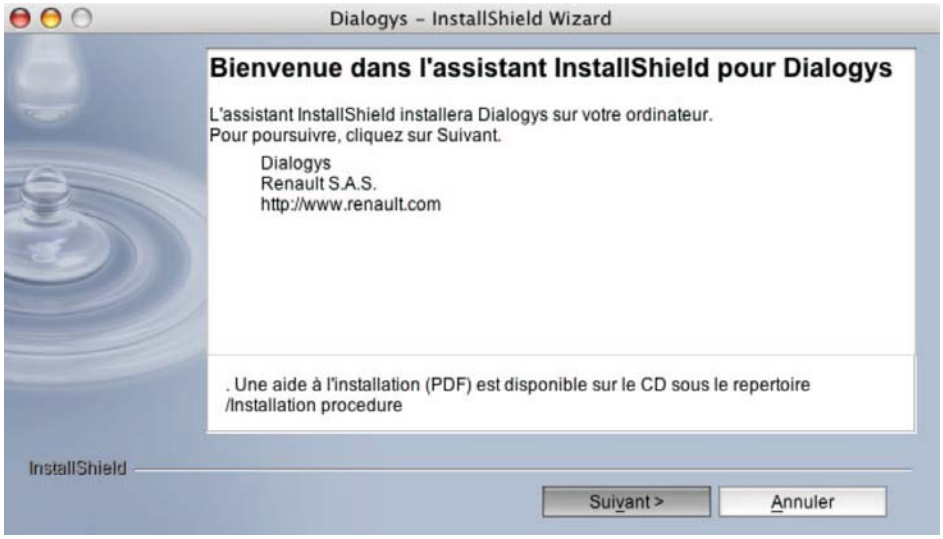


3.2.2 Selecting the language



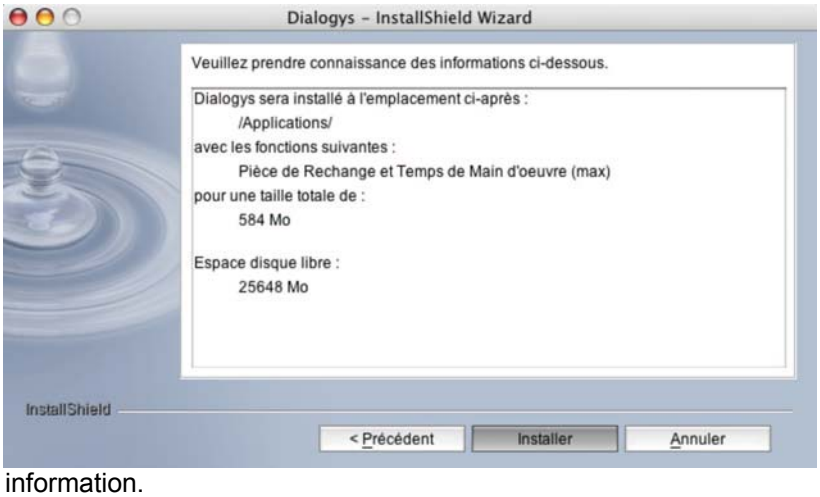
Select the installation language.

3.2.3 Welcome window



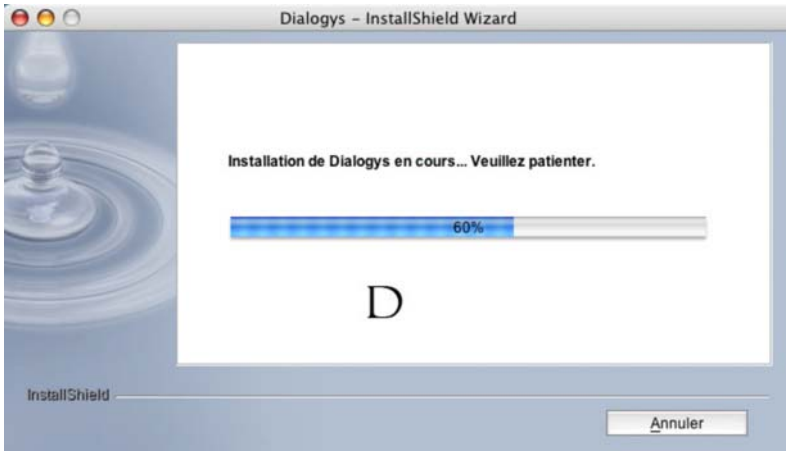
Read the information. To continue, click on the 'Next' button.

3.2.4 Summary



Take note of the information.
Click on 'Install' to begin the installation.

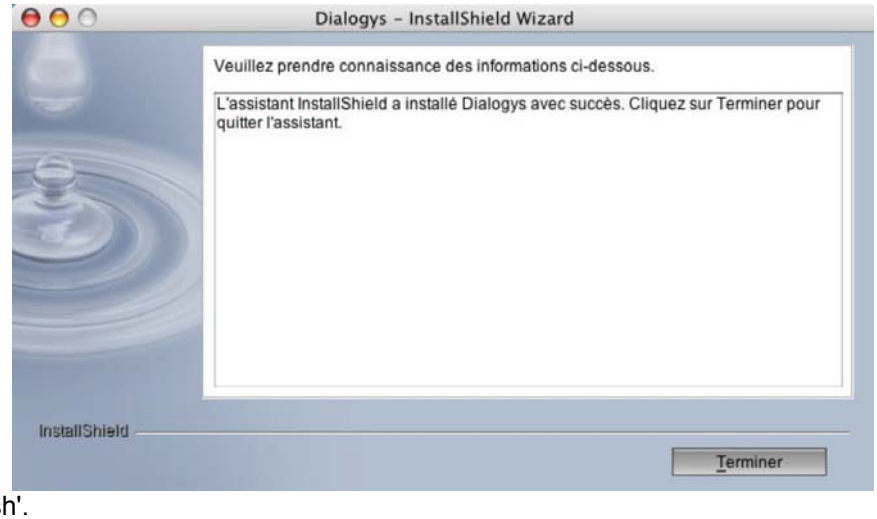
3.2.5 Progress window



Note: The progress bar may appear static. The installation is still progressing. This can be checked by watching the Dialogys logo, which is moving.

3.2.6 End of installation window

The successful installation message is displayed



Click on 'Finish'.

3.3 Setting the application parameters on a Mac

3.3.1 Settings in standalone mode

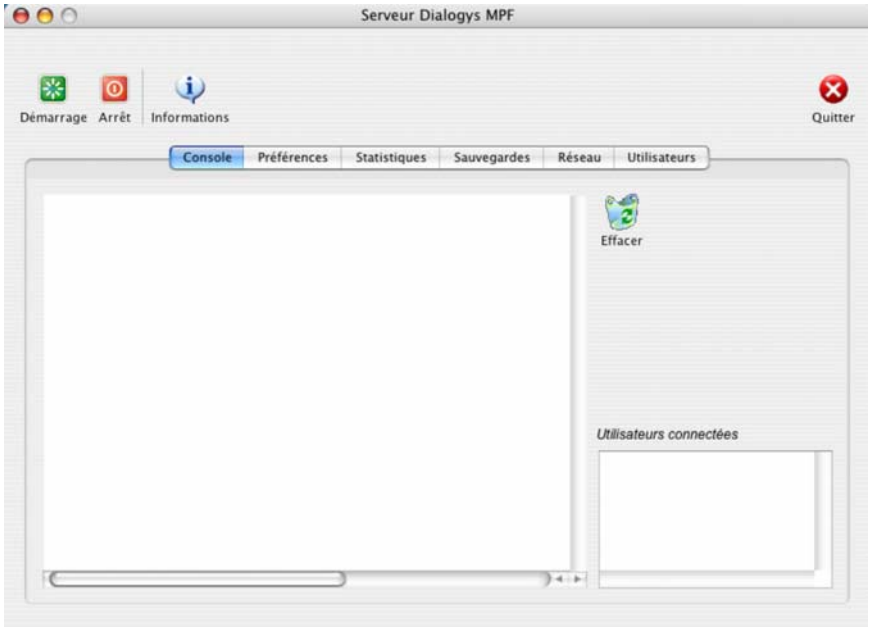
Before using your application, please refer to the online help.

3.3.2 Settings in client and server mode

Prerequisite: All data must be installed before setting the server parameters.

Before configuring the settings for the client/server link, Dialogys must have first been installed in server mode onto a workstation and with one or more clients on other workstations.

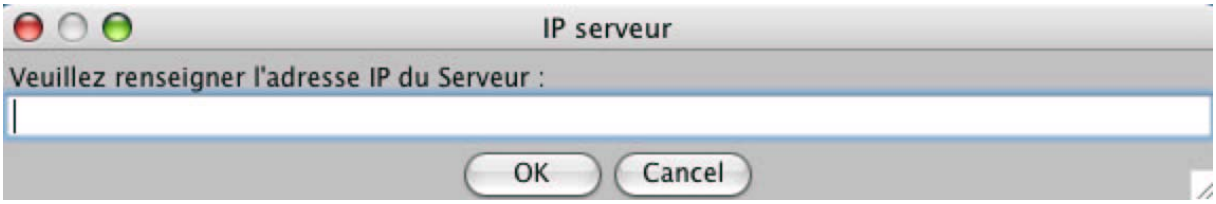
Double-click on the "Dialogys server" icon. The following window appears.



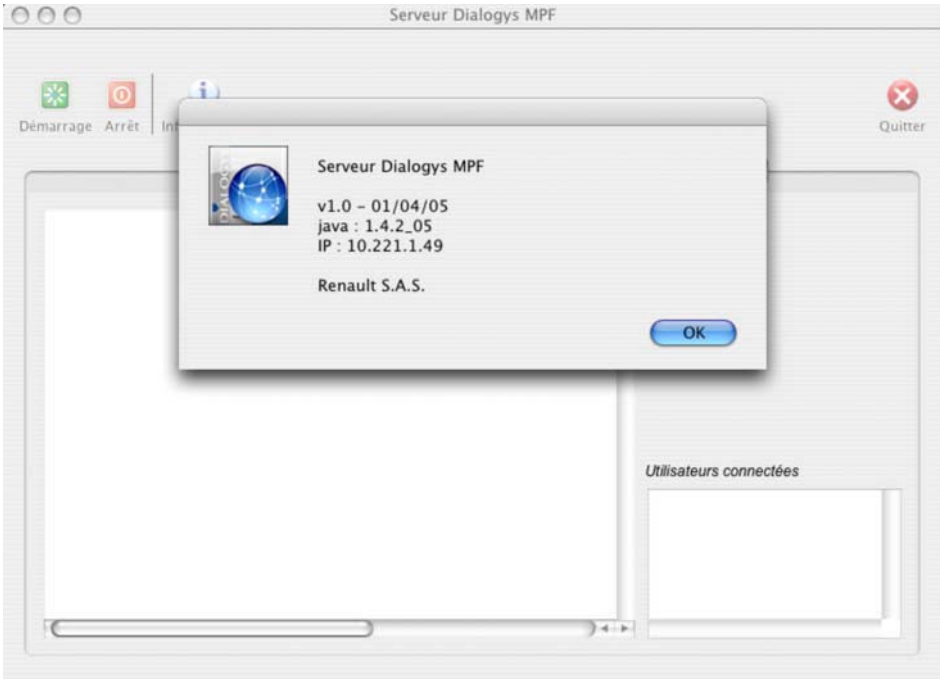
Then activate the server by pressing the "Start" button on the top, left-hand side.

The server is now active and you can set up your client workstations.
To do this, click on the "Dialogys client" icon on the workstations on which the client mode is installed.

The first window asks you for your server's IP address.



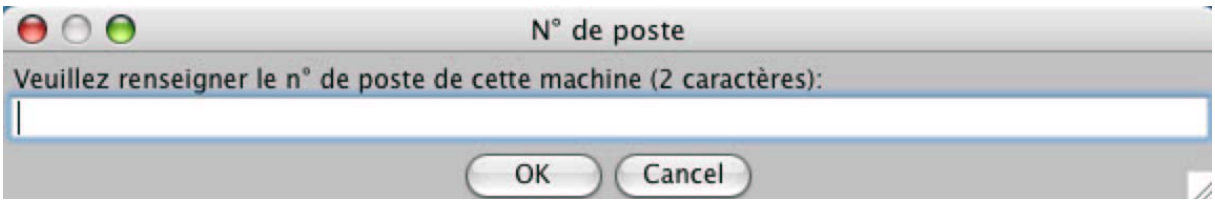
To find this out, click on the server "information" button. The IP address is given there



Once you have entered the IP address for your client workstation, a second window appears, asking you for the server port number.
You must enter: 5200.



Finally, a third window asks for the client workstation number. You must choose a two character number.
Please note: each client workstation must have a different number.



For the first client connection and for each server update, the server will automatically update the application or the access to the data for the client workstation.

Firstly, the server detects that the application versions and/or the data for the client workstation are different. A window is displayed.
Click on "YES".

The Dialogys Client application closes and starts the automatic update
Click on "YES" when the update is successfully completed.

The Dialogys Client application starts automatically

You can now access the data present on your server workstation using your client workstations.
To set up the DMS and World Vehicle Database links, please refer to the specific procedure on CD0 in the "installation procedure" directory.

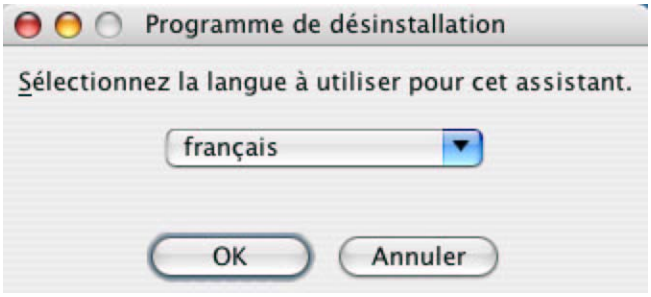
3.4 Procedure for updating the data on a Mac

The installation procedure is valid both for initial installation and for updates.

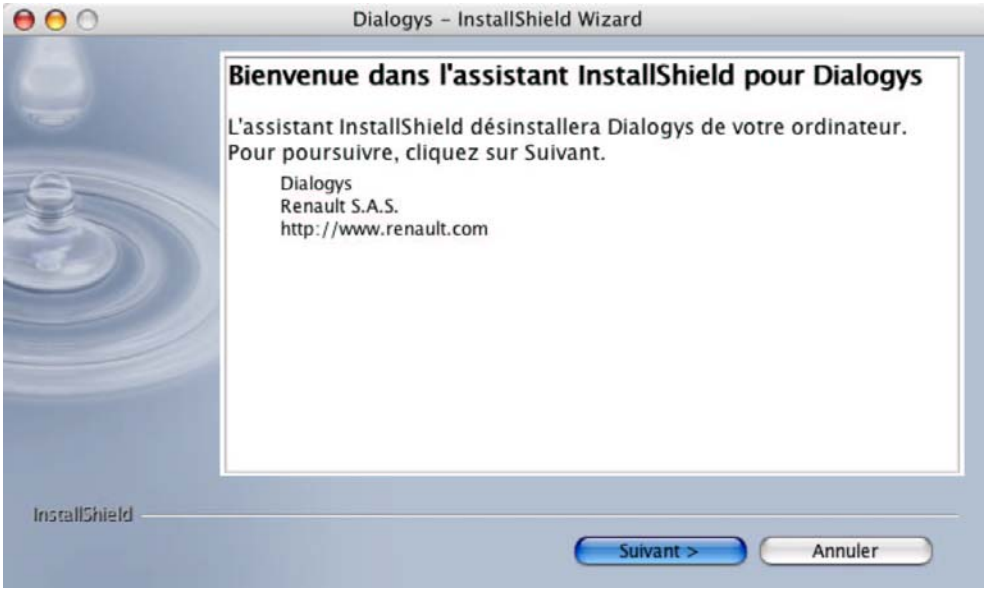
Upon receipt of the data updates, if the data CDs are accompanied by a new CD0, update the Dialogys application with this CD (to ensure compatibility between the data and the application). Most often, however, the update relates only to the data. The application already installed will allow you to access it.

3.5 Uninstall procedure on a Mac

The uninstall programme can be accessed from the Dialogys installation directory.
Enter the "HOME" directory and click on "dialogysuninstall.command"



Select the language for the uninstall programme and click on "OK"



Then click on "Next"; Dialogys will uninstall itself from your computer.

If the uninstall program cannot be completed, please contact your usual systems support helpdesk who can help you to completely uninstall the application.